

## CLAIMS:

1. A method in a communication system for processing incoming requests at a controller entity, comprising:
  - registering a plurality of contact addresses for a user in a controller entity;
  - receiving a request at the controller entity for a communication link to the user;
  - querying a user information storage for information regarding a manner regarding how to handle the request; and
  - processing the request in accordance with the information from the user information storage.
2. A method as claimed in claim 1, wherein the querying step comprises querying the user information storage which stores a user profile including at least two predefined options concerning how to handle requests for the user.
3. A method as claimed in claim 2, wherein the querying step comprises querying the user information storage which stores the user profile including the at least two predefined options comprising proxy to only a single contact address, proxy the request to all known contact addresses at once; or proxy the request sequentially to the known contact addresses.
4. A method as claimed claim 1, wherein the registering step comprises registering the plurality of contact addresses for the user in the controller entity which is provided in association with a multimedia network.
5. A method as claimed in claim 1, wherein the registering step comprises the user registering the contact addresses in at least two different communication networks.

6. A method as claimed in claim 1, wherein the processing step occurs in accordance with the information from the user information storage if no user preference has been indicated for the known contact addresses.

7. A method as claimed in claim 1, wherein the querying step comprises applying a query to a sub-group of the known contact addresses.

8. A method as claimed claim 1, further comprising indicating and assigning handling instructions for at least one contact address independently during registration of the at least one contact address.

9. A method as claimed in claim 8, wherein the step of indicating and assigning comprises indicating and handling the handling instructions for the at least one contact address by either the user or the user information storage.

10. A communication system configured to service a user with a plurality of contact addresses, the communication system comprising:

a multimedia network provided with a controller entity wherein the contact addresses of a user are registered; and

a user information storage configured to store information regarding a manner regarding how to handle a request for the user, wherein the controller entity is configured to query the user information storage and to process requests for connections to the user in accordance with the information queried from the user information storage.

11. A controller entity for a multimedia network, comprising a register for registering a plurality of contact addresses for a user and an interface to a user information storage configured to store information regarding a manner regarding how to handle request for the user, the controller entity being configured to query the user information storage and to process

requests for connections to the user in accordance with the information from the user information storage.

12. A communication system for processing incoming requests at a controller entity, comprising:

registering means for registering a plurality of contact addresses for a user in a controller entity;

receiving means for receiving a request at the controller entity for a communication link to the user;

querying means for querying a user information storage for information regarding a manner regarding how to handle the request; and

processing means for processing the request in accordance with the information from the user information storage.